Complaints of Air Hostesses of Air India

893. SHRI SAMAR MUKHERJEE: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether the Air India management has received complaints from the tribal air hostesses belonging to the north-eastern region of the country that they were not allowed to work in the first class section by the concerned inflight supervisors;

(b) if so, the details of such complaints;

(c) whether any action has been taken by the management on these complaints; and

(d) whether Government propose to stop discrimination against these air hostesses?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA): (a) Yes, Sir.

(b) A complaint dated 2.5.90 was received from a Check Air Hostess stating that she was not assigned to work in first class intentionally by the Inflight supervisor of flight AI-751 of 16th April, 1990.

(c) According to the procedure, Dy. Chief Air Hostess|Sr. Check Air Hostess are normally alloted to work in First|Club Class. The other air hostesses are also allotted duties in the First Class by the In flight Supervisors on the basis of seniority and rotation when the Dy. Chief Air Hostesses Sr. Check Air Hostesses are not on board.

In the instant case, the Air Hostess was only a check Air Hostess and as such was not eligible to be assigned duties in the first class.

(d) No discrimination is allowed by Air India in the matter of assignment of duties on board of aircraft.

Manual on Inflight Service in Air India

894. SHRI SAMAR MUKHERJEE: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Air India Management has prepared a manual on the inflight service and meal service procedures;

(b) if so, what are the details thereof;

(c) if the answer to part (a) above be in the negative, the reasons for not preparing such a manual and how the work is being carried out at present;

(d) whether the cabin crew have demanded the preparation of such a manual and suitable training; and

(e) if so, the steps the mangement propose to take in the matter?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA):(a) Yes, Sir.

(b) The manual deals with the following aspects: (i) History of Aviation, (ii) Story of Air India, (iii) Chronological events, (iv) Aviation terminology, (v.) fleet, (vi) first aid, (vii) Flight Safety, (viii) General duties and responsibilities, (ix) passenger handling, (x) Galley loading plan and toilet amenities, (xi) procedures (prefligtat and inflight, (xii) Meal service procedures, (xiii) Food, cheese and wine, (xiv) International City Code and Airports and (xv) Conversion tables of currency and temperature.

(c) to (e) Do not arise.

Inconvenience to Air India passengers due to keeping: flight safety equipment in passenger baggage lockers

895. SHRI SAMAR MUKHERJEE: Will the Minister of of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether in the international services of Air India, the management

is keeping the flight safety equipment in the passengers' baggage lockers in the Airbus 310 aircraft;

.. (b) if so, whether it is causing inconvenience to passengers to keep baggage especially if the load is full; and

(c) if so, the steps the management propose to take to remove inconvenience to the passengers?

THE MINISTER OF CIVIL, AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA): (a) No, Sir. The, safety equipments are placed in designated overhead racks which are prominently placarded.

(b) Does not arise.

(c) Does not arise.

Notification of Air India Employees Service regulations

896. SHRI A. NALLASIVAN: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) whether Government propose to-, notify Air India Employees' Service Regulations under section 13(b) of the Industrial Employment Standing Orders Act, 1946; and

(b) if so, the details thereof?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA): (a) and (b) At , the moment no such proposal is under the consideration of the Government.

Industrial disputes in Airlines

897. SHRI A. NALLASIVAN; Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) the number of writ petitions and industrial disputes filed /raised by employees of Air India during the last three years; and

(b) how these figures compare with that in Indian Airlines?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA); (a) and (b) The number of writ petitions and industrial disputes filed/raised by employees of Air India and Indian Airlines during the last three years was as under:

	No. of writ petitions	No. of Industrial disputes
Air India	55	56
Indian Airlines	95	56

Free Passes Issued by Indian Airlines

898. SHRI A. NALLASIVAN: Will the Minister of CIVIL AVIATION AND TOURISM be pleased to state:

(a) what is the number of free passes issued by Indian Airlines during the last three years as complimentary tickets; and

(b) what is the notional amount of such free passes?

THE MINISTER OF CIVIL AVIATION AND TOURISM (SHRI MADHAV RAO SCINDIA): (a) During the last three years i.e. 1988-89, 1989—90 & 1990-91, Indian Airlines issued 3204 complimentary tickets.

(b) The notional value of these tickets is estimated to be Rs. 64 lakhs at Rs. 2000 per ticket.

Oil and Gas Reserves in Rajasthan

899. SHRI GAJ SINGH: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) what is the number and yield of oil and natural gas wells identified in the Jaiselmer area by the Oil and Natural Gas Commission end Oil India Limited and on which dates these discoveries were made;